

Specialty Services (Settlement Assistance) (800) 351-3133, menu option 3.

ABOVE AVERAGE	Far above average compared to vehicles of same year & type.
AVERAGE	Average or typical compared to vehicles of same year & type.
BELOW AVERAGE	Below average compared to vehicles of same year & type.

#### CURRENT YEAR - 3 MODEL YEARS

##### INTERIOR (seat, dash/gauges, and interior controls)

1	Above Average	This is not used on newer vehicles as average denotes a vehicle in like new condition.
2	Average	Like new condition with no damage.
3	Below Average	Dirty. 1-2 gauges broken. Tears/cuts/holes. Split/cracked.

##### EXTERIOR (panels, roof, paint, glass, doors, and trim items)

1	Above Average	This is not used on newer vehicles as average denotes a vehicle in like new condition.
2	Average	Like new condition with no damage.
3	Below Average	Collision dents. Rust or oxidized paint. Sun/weather damage.

##### MECHANICAL (ENGINE; if inaccessible assume typical, required proof maintenance or rebuild)

1	Above Average	This is not used on newer vehicles as it denotes a rebuilt engine.
2	Average	Clean/good condition. Maintenance performed and documented.
3	Below Average	Needs minor work. Hydraulic fluid leaks.

##### MECHANICAL (TRANSMISSION; if inaccessible assume typical, required proof maintenance or rebuild)

1	Above Average	This is not used on newer vehicles as it denotes a rebuilt transmission.
2	Average	Clean/good condition. Maintenance performed and documented.
3	Below Average	Clutch Slipping. Fluid Leaks. Maintenance not performed.

#### TIRES

Above Average New/over 80% of tread remains	Average 30-79% of tread remains	Below Average 0-29% of tread remains
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#### 4 MODEL YEARS OLD – 9 MODEL YEARS OLD

##### INTERIOR (seat, dash/gauges, and interior controls)

1	Above Average	No damage/fading/discoloring. Soil removed with detail.
2	Average	Slight Wear. Small tears. 1-3 holes/burn marks.
3	Below Average	Large tears/burn holes. 1-2 gauges broken. Control lever not working.

##### EXTERIOR (panels, roof, paint, glass, doors, and trim items)

1	Above Average	No damage of any type. Recent paint job. New decaling.
2	Average	Small dents/minor scratches. Minor weather exposure.
3	Below Average	Large collision dents/major scratches. Oxidized/extensive fading. Rusting.

##### MECHANICAL (ENGINE; if inaccessible assume typical, required proof maintenance or rebuild)

1	Above Average	Documented recent rebuild or new engine replacement.
2	Average	Maintenance performed/documented. Clean/good condition. Minor oil/fluid leaks.
3	Below Average	Major wear/corrosion or need replacing. Major oil/fluid leaks.

##### MECHANICAL (TRANSMISSION; if inaccessible assume typical, required proof maintenance or rebuild)

1	Above Average	Documented recent rebuild or new replacement.
2	Average	Maintenance performed/documented. Clean/good condition. Minor fluid leaks.
3	Below Average	Clutch Slipping. Major fluid leaks. Maintenance not performed.

#### TIRES

Above Average New/over 80% of tread remains	Average 30-79% of tread remains	Below Average 0-29% of tread remains
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PN 3158013

## Specialty Conditioning Assessment for Trucks and Equipment

ABOVE AVERAGE	Far above average compared to vehicles of same year & type.
AVERAGE	Average or typical compared to vehicles of same year & type.
BELOW AVERAGE	Below average compared to vehicles of same year & type.

### 10 MODEL YEARS OLD – 15 MODEL YEARS OLD

#### INTERIOR (seat, dash/gauges, and interior controls)

1	Above Average	No damage/fading/discoloring. Soil removed with detail.
2	Average	Stains. Small tears. 1-3 holes/burn marks.
3	Below Average	Large tears/Large burn holes. Several gauges broken. Control lever not working.

#### EXTERIOR (panels, roof, paint, glass, doors, and trim items)

1	Above Average	No damage of any type. Recent paint job. New decaling.
2	Average	Multiple dents. Moderate scratches. Surface rust.
3	Below Average	Large collision dents/major scratches. Oxidized/extensive fading. Severe rust. Primer areas.

#### MECHANICAL (ENGINE; if inaccessible assume typical, required proof maintenance or rebuild)

1	Above Average	Documented recent rebuild or new engine replacement.
2	Average	Maintenance performed/documented. Minor oil/fluid leaks. Show wear/corrosion.
3	Below Average	Major wear/corrosion or need replacing. Major oil/fluid leaks. May not drive.

#### MECHANICAL (TRANSMISSION; if inaccessible assume typical, required proof maintenance or rebuild)

1	Above Average	Documented recent rebuild or new replacement.
2	Average	Maintenance performed/documented. Minor fluid leaks.
3	Below Average	Clutch Slipping. Major fluid Leaks. Needs mechanical work. May not drive.

#### TIRES

Above Average New/over 80% of tread remains	Average 30-79% of tread remains	Below Average 0-29% of tread remains
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### 16 MODEL YEARS OLD AND OLDER.

#### INTERIOR (seat, dash/gauges, and interior controls)

1	Above Average	No damage/fading/discoloring. Soil removed with detail.
2	Average	Stains. Small tears. Numerous holes. Sagging in areas.
3	Below Average	Large tears/burn holes. Several gauges broken. Control levers not working.

#### EXTERIOR (panels, roof, paint, glass, doors, and trim items)

1	Above Average	No damage of any type. Recent paint job. New decaling.
2	Average	Multiple dents. Moderate scratches. Surface rust.
3	Below Average	Large collision dents/major scratches. Oxidized/extensive fading. Severe rust. Primer areas.

#### MECHANICAL (ENGINE; if inaccessible assume typical, required proof maintenance or rebuild)

1	Above Average	Documented recent rebuild or new engine replacement. Maintenance performed/documented.
2	Average	Minor oil/fluid leaks. Show wear/corrosion.
3	Below Average	Major wear/corrosion or need replacing. Major oil/fluid leaks. May not drive.

#### MECHANICAL (TRANSMISSION; if inaccessible assume typical, required proof maintenance or rebuild)

1	Above Average	Documented recent rebuild or new replacement. Maintenance performed/documented.
2	Average	Minor fluid leaks. Maintenance may not have been performed on a regular basis.
3	Below Average	Clutch slipping. Major fluid leaks. Needs mechanical work. May not drive.

#### TIRES

Above Average New/over 80% of tread remains	Average 30-79% of tread remains	Below Average 0-29% of tread remains
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